

Data Processing Agreement

Standard agreement under GDPR art. 28 · Sydera.io Technologies AS (org. no. 935 699 827) · Version 1.0, 2 October 2026

1. Parties

Controller: the customer (the group or organisation that has agreed a delivery). Processor: Sydera.io Technologies AS, org. no. 935 699 827, c/o Aleap, Gaustadalléen 21, 0349 Oslo, Norway.

2. Purpose and scope

This agreement applies when an agreed delivery involves Sydera processing personal data on the customer's behalf. Sydera processes the data only to provide the agreed service, on the customer's documented instructions. Sydera does not ask for and shall not receive health data or other special categories under art. 9.

3. Types of data and data subjects

Contact details for the customer's contact persons, and named roles in governance documents the customer chooses to send. Other data only by written agreement.

4. Processor obligations

Sydera shall: process the data only on instruction; ensure that persons with access are bound by confidentiality; implement appropriate technical and organisational measures under art. 32, including access control, encryption at rest and in transit, and logging; assist the customer with data subject rights and with obligations under arts. 32–36; and make available the information needed to demonstrate compliance with this agreement.

5. Sub-processors

The customer approves the sub-processors listed in the privacy notice at sydera.io/en/privacy. Sydera notifies the customer at least 30 days before engaging new sub-processors, and the customer may object. Sydera imposes the same obligations on sub-processors as follow from this agreement.

6. Transfers outside the EU/EEA

Transfers take place only with a valid transfer mechanism under GDPR Chapter V, such as the EU Standard Contractual Clauses.

7. Personal data breaches

Sydera notifies the customer without undue delay, and no later than 48 hours after becoming aware of a personal data breach, with the information the customer needs to meet arts. 33 and 34.

8. Audit

The customer may verify that this agreement is followed, with reasonable notice and without breaching other customers' confidentiality. Sydera answers written questions within 30 days.

9. Retention and deletion

Data is deleted or returned when the delivery ends, and no later than the periods in the privacy notice, unless the law requires storage. Sydera confirms deletion in writing on request.

10. Term, governing law and venue

This agreement applies for as long as Sydera processes data for the customer. Norwegian law applies. Oslo District Court is the agreed venue. In case of conflict, this agreement prevails over other agreements as regards the processing of personal data.

Signature

For the customer: _____ Date: _____

For Sydera.io Technologies AS: _____ Date: _____